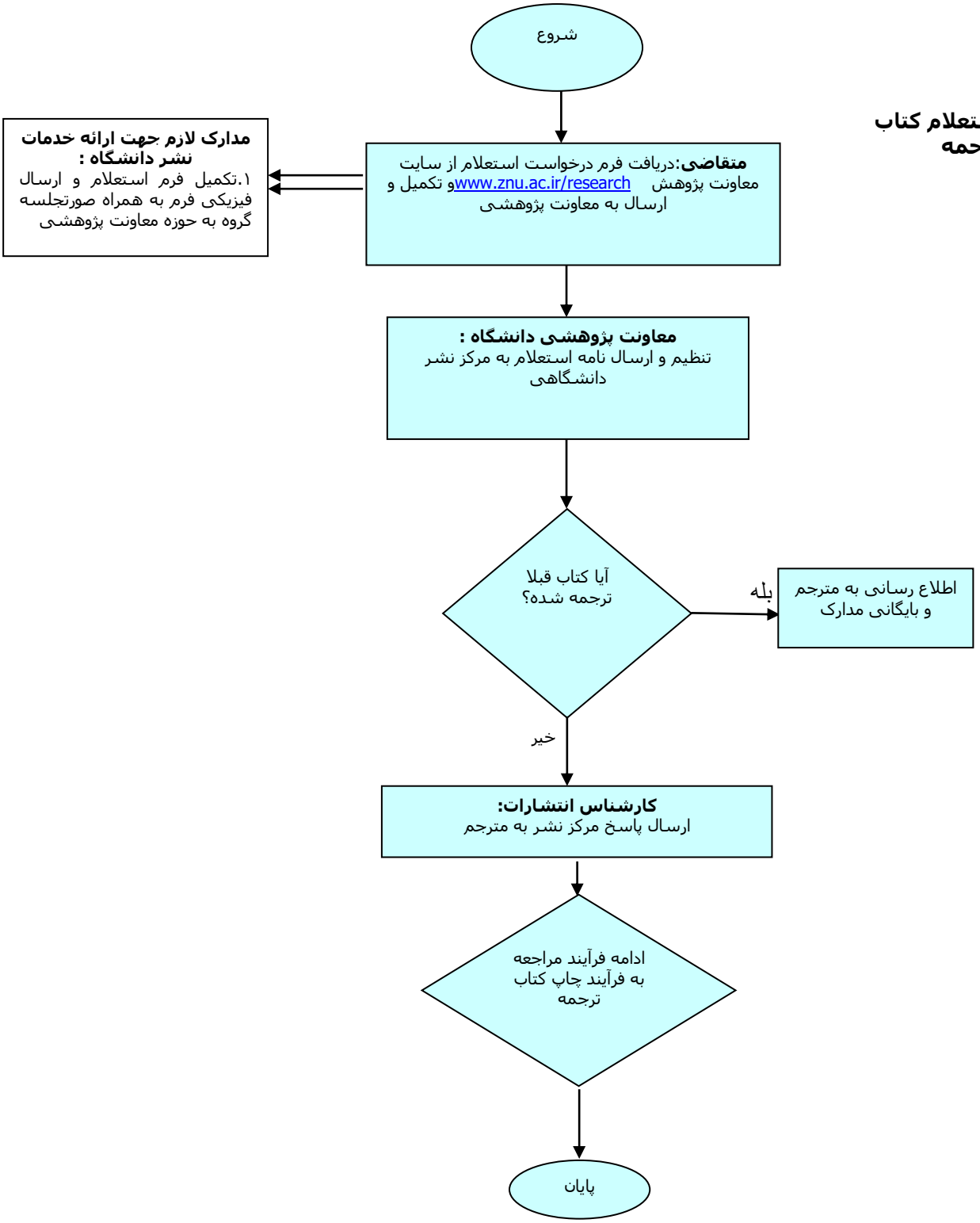فرآیند استعلام کتاب ترجمه